



Residential Rebates Program

Residential Heat Pump Water Heater Rebate Form

The Residential Rebates Program provides a \$350 rebate for the purchase and installation of an ENERGY STAR® certified heat pump water heater with 50 gallon storage capacity for JEA residential electric customers only. This equipment must be installed and must meet all program requirements. There is a maximum of one heat pump water heater rebate per customer for each service address. Please allow 6–8 weeks for receipt of rebate check.

**Please complete this application and email it to
jearesidentialrebates@franklinenergy.com
or mail to:**

**Residential Rebates Program
PO Box 510861
New Berlin, WI 53151**

All rebate submissions must contain the following information to be processed:

1. A paid invoice dated between October 1, 2024, and September 30, 2025, indicating the manufacturer and model number for the heat pump water heater.
2. Rebate application with valid customer account number must be accompanied by a legible copy of the paid itemized sales receipt showing proof of purchase that includes manufacturer, model number, store name and location, purchase price, and date of purchase.

Please ensure all fields are complete. Incomplete information could delay or disqualify your rebate.

CUSTOMER INFORMATION	
Name	
Service Address	City
State Florida	ZIP
Primary Phone	Electric Account Number
Email Address	

HEAT PUMP WATER HEATER INFORMATION	
Installation/Purchase Date	Manufacturer
Storage Capacity	Model #



Terms and Conditions

1. Equipment and services must be purchased and installed between October 1, 2024, and September 30, 2025.
2. Rebate application must be postmarked and submitted within 90 days of equipment purchase date on receipt and be postmarked or submitted online by October 10, 2025. There is a maximum of one heat pump water heater rebate per customer.
3. Applicant must be a residential electric customer of JEA.
4. It is the responsibility of the customer to assure that all requirements for the rebate are met. Failure to provide any of the required information will prevent processing of your application.
5. All rebated products must be used at the service (install) address specified on the rebate application. Customers must abide by the rules and rebate levels in effect on the date of purchase. Rebate levels cannot exceed the cost of equipment.
6. Purchase must be of a qualified high-efficiency ENERGY STAR certified heat pump water heater with a storage capacity of 50 gallons or less.
7. All ENERGY STAR certified equipment must be listed at energystar.gov to participate in this program.
8. JEA and/or its designees, including program administrators and evaluation contractors, reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all program requirements. Such reviews will be made at a time convenient to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate.
9. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to available program funds.
10. Please allow 6–8 weeks from the date all required information is received to process your rebate(s).
11. You are urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
12. JEA and/or its designees, including program administrators, their parents, subsidiaries, affiliates, officers, employees, contractors and agents, assume no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating contractor.
13. The customer hereby agrees to indemnify, defend and hold harmless, JEA, its parents, subsidiaries, affiliates, officers, employees and agents from any and all liability associated with this project.
14. I understand that I may be contacted by JEA via survey or questionnaire to provide feedback on my satisfaction with the program.
15. By submitting this application, customer agrees to the terms and conditions of this document and certifies that the information provided is true and accurate.
16. By submitting this rebate application, you acknowledge JEA's right to audit this application and if requested, you will allow a representative from JEA reasonable access to verify installation of qualifying product(s).

Acknowledgement

By signing this application, I agree to the terms and conditions of this document and certify that the information I have provided is true and accurate.

Customer	Signature	Date	Print Name